

On March 1, 2018, MassHealth is changing. Here is what Foster Parents should know.

What's changing?

MassHealth is introducing new health plan options, and MassHealth is transitioning many members who were in Managed Care Organizations (MCOs) to new coverage contracts. MassHealth has created Accountable Care Organizations (ACOs), or groups of doctors, hospitals, and other health care providers who work together to coordinate and deliver care. In ACOs, your Primary Care Provider is part of a Primary Care Network and works directly with you to make decisions and to connect you to appropriate services and supports.

During this transition, 800,000 MassHealth members will be moved from MCOs to ACOs.

What does this mean for the child(ren) in your care?

These changes will not impact
~75% of youth in DCF care with
continued Fee-for-Service coverage.



If DCF children aren't enrolled in an MCO or other provider network plan prior to March 1, 2018, their health coverage is considered "Fee-for-Service".

Refresher.

Children with Fee-for-Service coverage may be able to go to any healthcare provider that accepts MassHealth.

Why would the child in my care not be Fee-for-Service?

~25% of children in DCF foster care might be on an MCO or another previous MassHealth Primary Care plan.

A child might be part of a MCO because of their parents or because there is a conflict that interrupts the continuity of care.

Continuity of care is at the core of this new MassHealth enrollment implementation.



**For foster parent supports:
Visit us at msspcc.org/kidsnet**

Follow us on Facebook & Twitter

@msspccboston

#FosteringCommunity

I have a health coverage question about a child.

Who to contact:

Medical Social Worker- contact your area office medical social worker. They are experienced with working with MassHealth and resolving health coverage issues and questions.

MassHealth Customer Service (1-800-841-2900)- Self-service available 24 hrs/day in English and Spanish. Other services available: Mon-Fri 8:00 a.m. – 5:00 p.m.

If you have a new placement or if you are unsure about a child's medical coverage, reach out to your child's social worker, your Area Office Medical Social Worker, or call MassHealth customer service before the next health care appointment.

Need more help?

Call Jessica Coolidge at 617-748-2085
DCF Statewide Medical Social Work Specialist

Please do not change a child's coverage without consult from your Area Office Medical Social Worker.

The child in my care has complex health needs.

Continuity of care should drive all enrollment decisions.

MassHealth members receiving Children's Behavioral Health Initiative (CBHI) services will need extra help during this transition.

Children in DCF care may change plans at any time.

Primary Care Providers that participate in ACOs can take Fee-for-Service clients.

Medically complex children in DCF care in the Special Kids Special Care program will be transitioning from Neighborhood Health Plan to BMC HealthNet.

Behavioral health services are available in all ACOs.

There is flexibility in Fee-for-Service coverage to ensure continuity of care.

Your pharmacy will not change.

How will these changes affect adult health coverage?

Managed-care eligible members are:

- Younger than age 65, without any third-party insurance coverage (including Medicare)
- Living in the community
- Enrolled in one of the following MassHealth coverage types: Standard, CommonHealth, CarePlus, or Family Assistance

Effective March 1, 2018, managed care eligible members will have the option to enroll in one of the following:

- Accountable Care Partner Plans
- Primary Care ACO Plans
- Managed Care Organizations (MCOs)
- Primary Care Clinician (PCC) Plan



For foster parent supports:
Visit us at mspcc.org/kidsnet